

RESERVATION PROCEDURES

Reservations are booked by phone or online at www.laurelhighlands.com on a space available basis. **Spacing on all rivers is limited.** The earlier you book a reservation, the greater your chance of space being available.

PAYMENT PROCEDURES

1. A 50% deposit is required 10 days from the day you make your reservation. If a deposit is not received within 10 days, your reservations will be cancelled. If your river date is 40 days from the day you set up your reservation, full payment is due in 10 days.
2. Full payment is due 30 days prior to your river date. If you are booking your reservation within this time period, full payment is due at the time you set up your reservation.
3. All payments must be made by the group organizer to qualify for any group discount. Checks, Money Orders, VISA, Master Card, American Express and Discover payments are accepted on all reservations. Personal checks are accepted until 30 days prior to your river date.

CANCELLATION PROCEDURES

1. There are NO REFUNDS for late cancellations, no-shows or late arrivals.
2. A reschedule or refund will be made ONLY if we are notified 21 days prior to your river trip. All reschedules or refunds prior to the 21 days are subject to a 10% processing fee.
3. We reserve the right to cancel or reschedule any trip to an alternate section of the river or to a different river if conditions warrant.
4. There are NO REFUNDS/RESCHEDULES due to inclement weather.

Laurel Highlands River Tours

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